# HotelTechReport (1) GLOBAL CUSTOMER SUPPORT CERTIFICATION (GCSC)





### **IDeaS**

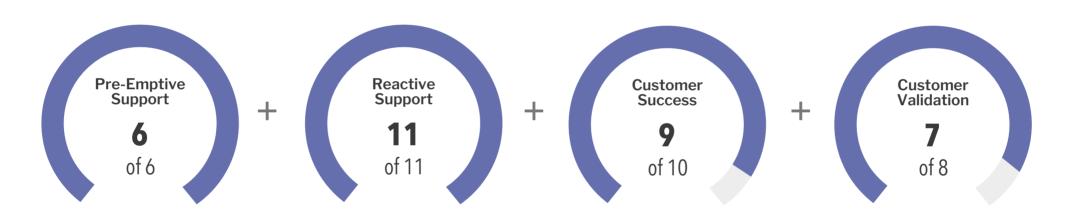
Support Tier: Level III Certified Support

32/34

Progress to Level IV: 10/12 rubric items completed



#### **CUSTOMER SUPPORT RUBRIC**



## □ WHAT CUSTOMERS SAY

# SUPPORT DIFFERENTIATORS

**AVG. CUSTOMER SUPPORT RATING** 

4.7

211 verified reviews

- → Most customer advocates in the global Hotel Tech Report community
- > Sophisticated priorietary systems to showcase product value and ROI to clients
- → Robust online academy, training and on-going education for clients to further their knowledge

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